

# PRODUCT WARRANTY

## LouvreTec Opening Roofs & Sun Louvres Standard Warranty Details

- All product installed by LouvreTec or an Authorised LouvreTec Installer carry a two year workmanship warranty from date of invoice.
- All aluminium louvres and extrusions used in LouvreTec's systems are manufactured in an ISO9002 quality assured environment to AS1866 & AS3902 standards.
- Marine grade T316 stainless steel is used for drive axles, with stainless steel componentry fixings being standard.
- Plastic injected moulded componentry is all UV stabilised.
- LouvreTec exclusively uses Somfy motors, switches and electronics. Somfy offer a 5 year warranty on all Somfy motors and electronics.
- Powder coat finishes – a wide range of exterior powder coat finishes are available. Duralloy or equivalent is the standard finish supplied unless stated otherwise and provides excellent resistance to weather and salt spray. This carries warranties of a maintainable service life of 25 years, film integrity of 10 years and colour integrity of 7 years.
- Anodised finishes – The current specifications re anodised aluminium range from 12- 20 -25 microns depth. The greater the microns the better the protection. With regular cleaning anodized material will retain its original integrity for no less than 10 years.
- Cleaning – Periodic cleaning is essential to remove dirt, grime and accumulated salt deposits from both powder coated and anodised surfaces. Three steps for cleaning are:
  1. Carefully remove any loose deposits with a wet sponge.
  2. Use a soft non abrasive brush and a mild household detergent solution to remove dust, salt and other deposits.
  3. Rinse off with clean fresh water.
- The louvre systems are designed to conform to New Zealand and Australian standards wind loadings. Full engineering details available on request.



*This warranty will not apply if the product is repaired by a person not authorised by LouvreTec Products Ltd to do such repairs, or if the product is used in a manner other than for the purpose for which they were intended. All warranty claims must be authorised by LouvreTec Products Ltd before any remedial work is undertaken.*